## 2000 Dual Sim

## User Manual



## CONTENTS

CONTENTS ..... 1
1 INTRODUCTION ..... 4
2 SAFETY PRECAUTION ..... 5
3 KEYBOARD ..... 6
4 PREPARATION ..... 7
4.1 INSTALL SIM CARD ..... 7
4.2 INSTALL Micro SD CARD ..... 7
4.3 INSTALL BATTERY ..... 7
4.4 REMOVE BATTERY ..... 7
4.5 CHARGE BATTERY ..... 8
4.6 SECURITY PASSWORD ..... 8
5 COMMON FUNCTIONS ..... 9
5.1 POWER ON ..... 9
5.2 MAKE A CALL ..... 9
5.3 MAKE A CALL WITH CONTACTS ..... 10
5.4 MAKE A CALL WITH CALL RECORDS ..... 10
5.5 ANSWER A CALL ..... 11
5.6 REJECT A CALL ..... 11
5.7 END A CALL ..... 11
5.8 VOLUME CONTROL ..... 11
5.9 EMERGENCY SERVICE ..... 11
5.10 INCALL OPTIONS ..... 11
5.11 Micro SD CARD ..... 12
5.12 POWER OFF ..... 12
6 MENU FUNCTION ..... 12
6.1 CALL CENTER ..... 12
6.2 MESSAGES ..... 13
6.2.1 WRITE MESSAGES ..... 13
6.2.2 INBOX ..... 13
6.2.3 DRAFTS ..... 14
6.2.4 OUTBOX ..... 14
6.2.5 SENT MESSAGES ..... 14
6.2.6 SMS SETTINGS ..... 14
6.3 MULTIMEDIA ..... 14
6.3.1 CAMERA ..... 14
6.3.2 IMAGE VIEWER ..... 14
6.3.3 VIDEO RECORDER ..... 14
6.3.4 VIDEO PLAYER ..... 14
6.3.5 AUDIO PLAYER ..... 15
6.3.6 AUDIO RECORDER ..... 15
6.3.7 FM RADIO ..... 15
6.4 PHONEBOOK ..... 15
6.5 SETTINGS ..... 16
6.5.1 PROFILES ..... 16
6.5.2 PHONE SETTINGS ..... 17
6.5.3 SECURITY SETTINGS ..... 17
6.5.4 NETWORK SETTINGS ..... 18
6.5.5 DUAL SIM SETTINGS ..... 18
6.5.6 CONNECTIVITY ..... 18
6.5.7 RESTORE SETTINGS ..... 18
6.6 TOOLS ..... 18
6.6.1 TORCH ..... 18
6.6.2 BLUETOOTH ..... 18
6.6.3 ALARM ..... 19
6.6.4 CALCULATOR ..... 19
6.6.5 CALENDAR ..... 19
6.7 SOS SETTINGS ..... 19
7 INPUT ..... 19
7.1 ABC/Abc/abc ..... 20
7.2 NUMERIC ..... 20
8 ACCESSORIES ..... 20
8.1 SPARE BATTERY ..... 20
8.2 CHARGER/ CHARGER CABLE ..... 20
9 MAINTENANCE ..... 20
9.1 BATTERY NOTICE ..... 21
9.2 MAINTAIN ..... 21
10 SAFETY ..... 21
10.1 TRAFFIC SAFETY ..... 21
10.2 PLANE SAFETY ..... 22
10.3 HOSPITAL SAFETY ..... 22
11 ENVIRONMENTAL PROTECTION ..... 22

## 1 INTRODUCTION

Thank you very much for choosing our products.

Our mobile phones are up to the standard of communications industry of Asian and European standards, and approved applicable to GSM network. GSM network is a global cellular communications system of international standards.

This phone can access a variety of international network. It helps you dial and receive international calls as freely as you're in hometown. In order to use your mobile phone better, we recommend that you read this manual carefully, in order to use the various functions described in this manual fully.

Some features may not be allowed to use for different mobile phone network configuration and different services provided by the operators, please contact the seller or network operators for confirmation.

## 2 SAFETY PRECAUTION

Please read these simple rules and obey them to avoid danger and prevent illegal. This manual offer details of safety use.

## TRAFIC SAFETY FIRST

- Do not use the phone when you're driving. Please park first when it's necessary.


## POWER OFF NEAR GAS STATION

- Do not use the phone in a gas station or near inflammables.


## POWER OFF IN A PLANE

- Do power off your phone in a plane for it's illegal.


## POWER OFF IN A HOSPITAL

- Avoid using your phone near medical equipment like pacemakers and hearing AIDS.


## DISTRACTION

- All phones may be affected by interference of radio waves and call quality.


## FAIR USE

- Only use the phone in a proper position ( near you ear). Do not touch the top of the phone avoiding cover the built-in antenna. Call quality will be affected by touch between fingers and antenna shell.


## PROFESSIONAL SERVICES

- Only professional maintenance person is allowed to assemble and repair this phone.


## CONNECTION

- Please read the user manual to get more specific safety guide when connect with other devices. Do not connect with mismatched devices.


## ACCESSORIES

- Only use the specified battery and accessories to avoid phone damage.


## CHILDREN SAFETY

- Please keep the phone out of children's reach.


## 3 KEYBOARD

## 1.LEFT SOFT KEY, RIGHT SOFT KEY

Perform function showed at the left/ right bottom of LCD.
LEFT to main menu, RIGHT to contact list under standby interface.

## 2.DIAL/ PICK KEY

SIM 1/SIM 2 dials or picks a call from SIM 1/SIM 2.
Press this key to check the recent call records understand interface.

## 3.END/ POWER KEY

End a call.
Long press to power on and off.
Return to stand interface.

## 4.OK KEY

Confirm.

## 5.NAVI-KEY

Left/Right: Move cursor left and right when edit.
Up/ Down: Scroll and scan the contact list/ number/ messages and all sub menus. Move cursor up and down when edit.

## 6.NUMBER/ LETTER KEY

Dial and input.

## 7.*

Different functions under different menus.
Short press inputs under standby interface. Long press opens FM.
Continuous press * input "+" "P" "W" under dial input interface.

## 8.\#

Different functions under different menus.
Switch input method under text edit interface.
Long press opens and closes VOICE DIAL under standby interface.
Notice:1) Short press means press and release at once; Long press means keep pressing for over 3 seconds.
2) All function menus are for keyboard operating. Please follow the guidance on the LCD for touch operating.

## 4 PREPARATION

### 4.1 INSTALL SIM CARD

Please put SIM card out of children's reach.
Any scratch and bend may easily damage the SIM card. Please be careful when insert, take out and preserve the SIM card.
Please make sure the phone is power off and battery is free before SIM is taken out.
Take the back cover off and find the SIM card slot. Put SIM card in the slot right. Please make the metal part of the SIM card down and the edge angle match the slot shape.

### 4.2 INSTALL Micro SD CARD

Micro SD card is supported. Please make sure the micro SD card is installed properly.
Notice: Micro SD card may slip out of the slot by shaking the phone.
Please do not bend or scratch the micro SD card or make it contact with electrostatic, dust and flooding.
Take out the battery and find the micro SD card slot. Release the slot cover and make the metal part of the micro SD card down. Pay attention to the edge angle. Close the slot cover after micro SD card is totally plugged in the slot properly.

### 4.3 INSTALL BATTERY

Open the back cover.
Insert the battery into the battery slot.
Close the phone cover.

### 4.4 REMOVE BATTERY

Power off the phone first and push down the back cover.
Remove the battery from the battery slot.
-Settings and data in the SIM card or phone will be lost after battery removed.

### 4.5 CHARGE BATTERY

Insert the charger plug in the charging interface, and then connect the other side to the power socket. If the phone is power on and the stripes at the top right of the screen keep rolling, the phone is charging. When the stripe is full of the whole icon and stop scrolling, battery charging is completed; The charging scroll icon will still be rolling when the phone is charging after power off.
Pull out the plug after charging is completed.
-When battery is low, the phone will warn you. While capacity is too low, the phone will automatically power off. Please do not make battery under low power for a long time because it will damage the quality and durability. -It is normal that when battery voltage is too low, there will be a precharging process without any charging signs.

## -Please use the charger we offered to make sure the phone works properly.

-Please do not take off the battery during charging.
-Please keep the phone ventilate under an appropriate environmental temperature around $0^{\circ} \mathrm{C} \sim+45^{\circ} \mathrm{C}$ when it's charging,

### 4.6 SECURITY PASSWORD

- PIN Code

This is your SIM card personal identification number. PIN and SIM card usually are provided by the network operator. SIM card will be locked if you input the wrong PIN number for three times continuously. You need to enter the PUK code to unlock. Please contact the network operator for details.

## - PIN2 Code

PIN2 code is provided along with some SIM card. It's normally needed by some special functions such as FDN (fixed dialing number) and Valuate Unit.
PIN2 code will be locked if you input the wrong PIN2 number for three times continuously. You need to enter the PUK2 code to unlock. Please contact the network operator for details.

- PUK Code

PUK Code is provided by the network operator and needed when PIN Code is locked. If your SIM card is locked, there'll be a sign ask you to input your PUK code. Your phone will be unlocked after you input the right PUK code. Your SIM card may be invalid if you input the wrong PUK code continuously for 10 times. Please contact the network operator for details.

- PUK2 Code

PUK2 Code is provided by the network operator and needed for unlocking the PIN2. Your PIN2 code will be locked forever if you input the wrong PUK2 code continuously for 10 times. There is no influence about other functions that not related with PIN2. Please contact the network operator for details.

- Mobile Phone Password

Password prevents your phone from being used without permission. (Original password is 1122). Please change your password for safety.

## 5 COMMON FUNCTIONS

### 5.1 POWER ON

Long press End/ Power key to power on your phone. Background light turns on and boot animation flashes.
This phone is dual sim and dual standby with GSM network.

1. There'll be a sign if SIM card is not insert properly or poor contact. Long press the End/ Power key to power off the phone and reinstall your SIM card.
2. You need to input your mobile phone password or PIN Code if you enable them when you install your SIM card and power on.
Network searching is automatic and there'll be signs of the network names and signal strength which depends on SIM card. You can still use the emergency call and other functions not based on network signal when there's no network service.

### 5.2 MAKE A CALL <br> MAKE A DOMESTIC CALL

When network provider logo appears on the screen, you can dial or answer the phone. The network signal strength is displayed on the top left corner of the screen. Call quality is affected strongly by obstacles.
Input numbers to make a call under standby interface. Press 'Delete' to correct wrong number. Press 'LEFT' and 'SAVE to Contacts' can save this number in SIM1/ SIM2 or phone.
There's an animation when dialing and status information when call is picked up.
Please follow these steps for a domestic call:
Area Code - Number - Dial Key

## DIAL A TELEPHONE TEXT

Some extension line cannot be connected directly. You need to dial the telephone operator and short press sometimes [*] to handover until there's a sign [P] on the LCD and then dial extension line.
Please follow these steps:

## Area Code - Operator Number - P - Extension Line - Dial Key

Some extension line must be connected through operator phone. You need to dial the operator number first and [*] to handover until there's a sign [W] on the LCD and then dial extension line.
Please follow these steps:
Area Code - Operator Number - W- Extension Line - Dial Key

### 5.2.3 MAKE AN INTERNATIONAL CALL

Short press two times [*] until you get a [+]. Input the country code and the number. Do not forget to delete the [0] before city code when you are making an international call.
Please follow these steps:
+- Country Code - Number - Dial Key

### 5.3 MAKE A CALL WITH CONTACTS

You can call anyone in your contacts directly.
Enter the main menu and choose [Contacts] and enter the list. Find out the contact you want and press [Dial] / [Answer].
Please follow the introduction in [Contacts].

### 5.4 MAKE A CALL WITH CALL RECORDS

All dialed/ received/ missed calls are all saved by type under records menus. Old records will be deleted automatically when records capacity is full. Press [Dial]/ [Answer] key can check recent call. You can dial anyone you want in the list directly.

### 5.5 ANSWER A CALL

There'll be signs (vibration or ringtone) when you have a call. Name (It depends on whether you save this number in your contacts.) and number will be displayed. You can pick up the call in these ways:

1. [Call Center $\rightarrow$ Call Settings $\rightarrow$ Advanced Settings $\rightarrow$ Answer Mode] choose [Any Key].
2. [Call Center $\rightarrow$ Call Settings $\rightarrow$ Advanced Settings $\rightarrow$ Answer Mode] choose [Automatic Answer Under Headset]
3. Press [Left Function Key]/ [OK] key to choose [Answer].
4. Press [Dial]/[Answer] key.

### 5.6 REJECT A CALL

Press [End]/ [Power] key or [Right Function Key] to refuse a call.

### 5.7 END A CALL

Press [End]/ [Power] key to end a call and cancel a dialing call.

### 5.8 VOLUME CONTROL

Use the navigation keys to control the volume during a call.

### 5.9 EMERGENCY SERVICE

You can make emergency service calls without a SIM card. Please check the details with your operator.

### 5.10 INCALL OPTIONS

Press Right Function Key can enable the hands-free function during a call. Press again can shut down the hands-free function. Press [LEFT] key can enter call settings menu during a call. The menu depends on the call situation and can only be seen during a call. Call forwarding, call waiting, conference call should be supported by network operator. Please check with your operator for details.
-Keep/resume phone call: keep the current call in status, or resume a phone call
-End phone call: End the current call.
-New call: Enter call dialing interface.
-Contacts: Enter contact list
-Records: Enter call records
-Message: Enter message sending
-Voice Record: Enter record interface and record the call
-Silent: Turn on or off the local voice.
-DTMF: Dual tone multiple frequency

### 5.11 Micro SD CARD

You can choose micro SD card with all capacity and read the contents in the card by inserting it properly. All operating concerned about micro SD card in this manual is under an enabled micro SD card condition.

### 5.12 POWER OFF

Press [End]/ [Power] key can power off your phone under standby interface.

## 6 MENU FUNCTION

### 6.1 CALL CENTER

## 1.Call history

- Missed calls: This function records the number or name recently missed.
- Dialed calls: This function records the number or name recently called.
- Received calls: This function records the number or name recently received.
- All calls: Throw this function you can see the records of the whole call history.
- Delete call logs: All logs in the phone or in SIM can be deleted.


## 2.Call settings

## SIM Call settings

- Call divert: The options are "Call forwarding unconditional", "Call forwarding on busy", "Call forwarding on no reply", "Divert if unreachable", "Cancel all diverts". Note: This function depends on the network operator. Please ask the local network operator for more detail.
- Call waiting: Set the status to be activated, deactivated, query status. Note: This function depends on the network operator. Please ask the local network operator for more detail.
- Call barring: The options are "All outgoing calls", "All incoming calls", "Incoming calls when roaming", "ISD calling", "Dial when INTL roaming", "Cancel all barring", "Change password". Note: This function depends on the network operator. Please ask the local network operator $f+$ or more detail.


## Advanced settings

- Blacklist: Add numbers to blacklist.
- Auto redial: Able to open or close the function of auto redial. When it's on, the phone shall redial automatically after you failed dialing.
- Call time reminder: You will be reminded when the call time reaches the time set before if it's on.


## Answer mode

- Any key answer: Able to set answer the call by pressing any key or auto answer when headset mode.
- Auto answer in headset mode: Able to answer when headset is connected.


## - M1 / M2 Speed Dial:

Use the Speed Dial feature to call a phone number with a single button touch.

## - Speed dial setting:

On the home screen, press Menu / SOS / 3 Family Phone Numbers, select a contact from the list or add a number. Finally select options and ok.

### 6.2 MESSAGES

### 6.2.1 WRITE MESSAGES

Enter the interface of the message editing, input the message content, and press the left function key to access the options menu.
Select "Send" or press the OK key to enter the number inputting interface:

- Input number: input the recipient number directly;
- Add from Phonebook: enter the phonebook to select recipients.

Enter the recipient number and then press the OK button to send text messages.

### 6.2.2 INBOX

Inbox storage and manage the received messages.
Enter the selected Inbox, press the navigation key to select text, and press the OK key to read its contents. Press the left function key to access the Options menu, you can restore, delete, forward, call, lock, mark, sort and so on.

### 6.2.3 DRAFTS

When edit an SMS which saved as a draft message can be for viewing and management, operation in this feature, please refer to the Inbox.

### 6.2.4 OUTBOX

Outbox storage and manage the messages being sent and failed being sent. Please refer to the Inbox.

### 6.2.5 SENT MESSAGES

Sent messages storage and manage the messages sent and stored. Please refer to the Inbox.

### 6.2.6 SMS SETTINGS

You can control the memory status of messages, activate or deactivate the delivery report and the reply path and set the voice mail server.
Notice: Each SIM card can be set two voice mail number in the settings, press the "1".

### 6.3 MULTIMEDIA

### 6.3.1 CAMERA

You can enter to the camera to take photos. You can choose "Options" to switch to video recorder mode.

### 6.3.2 IMAGE VIEWER

View the photos and press [left] key to view/send/rename/delete or see the details of the image.

### 6.3.3 VIDEO RECORDER

Begin or abort video recording by pressing the camera key or key 5. Press "stop" to save the video in the list.

### 6.3.4 VIDEO PLAYER

Display and play the videos in the list.
Choose a video and press left key to get these functions:
Press [OK] key can play and suspend the video playing. Long press
Navigation keys [4] and [6] can speed and backward the video playing. [Up] key switch full screen. [Down] key stop playing.

### 6.3.5 AUDIO PLAYER

View the music list, choose "options to play/add/remove a track. Long press Navigation keys [4] and [6] can backward and speed the audio playing.

### 6.3.6 AUDIO RECORDER

Press "Options" for a new record, to view the list or to set the audio quality.

### 6.3.7 FM RADIO

FM Radio is enabled in this phone.
Enable FM and press Navi [Up]/[Down] key to get next/last channel. Press Navi [Left] and [Right] to search automatically. Press [OK] to enable and disenable FM radio. Press [Left] key for these options:

- Radio List: Edit channel name and frequency.
- Manual input: Manual search frequency.
- Auto Search: Search channels automatically and save.


### 6.3.8 FILE MANAGER

The phone supports the Micro SD card. You can use the file manager to conveniently manage various directories and files on Micro SD card. File management features provide file management functions in the phone or in the Micro SD memory cards storage device. Enter file management, there will be the current storage device list.
In the list, the Micro SD memory card can be formatted and all data will be deleted.

### 6.4 PHONEBOOK

This feature can view and manage the telephone number information in the device or the SIM card.

## 1.Contacts List

Press the right function key in the standby screen to access Contacts. Contacts list is displayed by default for all phonebook records in mobile phone and SIM card, you can press "options" to enter the menu, then select "Contacts Settings -> preferred storage location" to re-set the display of the phone book.

In the list interface you can do the following:

- by selecting "new " you can add a SIM card or phone number;
- Press the navigation keys to check the records;
- Press the number keys by the first letter to find telephone numbers;
- Press dial keys to call the current number;
- Press the left function key to access the Options menu, and perform the corresponding function through the menu;
- Press the OK key to view the current record for more information.


## 2.Options menu

In the Contacts menu you can do the following:

- View: check the detail of the current contact number.
- Send message: Sending messages to the current number.
- Call: Dial the current number
- Edit: Edit the detail of the current number.
- Delete: delete the current number.
- Copy: Copy the current number.
- Add to blacklist: Add the current number to the blacklist.
3.Contacts settings: Able to take operations below:
- Extra number: Owner numbers, fixed dial, SOS numbers may be set
- Memory status: Memory status of SIM card and the phone can be checked.
- Copy contacts: The numbers can be copied to SIM card from the phone or to the phone from SIM card.
- Move contacts: The numbers can be moved to SIM card from the phone or to the phone from SIM card.
- Delete all contacts: All numbers in the phone or in SIM card can be deleted.
You can add a contact under this menu.
Input number and press [Left] key under standby interface to save the number to phone, SIM card contacts.


### 6.5 SETTINGS

### 6.5.1 PROFILES

The mobile phone provides multiple user profiles Normal, Meeting, Indoor, Outdoor and Bluetooth.

You can customize settings on profile and then activate corresponding profiles.
There is no option for activating the Headset mode on the screen. When you insert an earpiece to the mobile phone, the mobile phone automatically enters the Headset mode. For details on operation, refer to General. If you set Call settings > Common call settings > Answer mode to Any key, incoming calls will be automatically answered.
Alert type: Able to set the alert type (alert way: ring, vibrate, silent, vibrate then ring)
Ring type: Able to set ring type (alert way: repeat, ascending, beep once). SIM 1 Ringtone: Able to set ringtone of SIM 1 incoming call.
SIM 2 Ringtone: Able to set ringtone of SIM 2 incoming call.
Ringtone volume: Able to adjust the ringtone volume by pressing the left and right navigation buttons or side key.
SIM 1 message: Able to set ringtone of SIM 1 message.
SIM 2 message: Able to set ringtone of SIM 2 message.
Message volume: Able to adjust the message volume by pressing the left and right navigate buttons or side key.
Adjust volume: Able to adjust the keypad is being powered on.
Other alert rings: Set the system alerts.

### 6.5.2 PHONE SETTINGS

- Time and Date: Set the time and date.
- Language

You can choose whatever language the phone provided.

- Shortcut settings

Set any shortcut by using the navigation keys.

- Auto power on/off: set the time to switch on/off the device automatically
- Restore factory settings: By putting the code bring the phone at its first diplay.


### 6.5.3 SECURITY SETTINGS

This function provides you with related settings about safety use.

## - SIM security

-PIN lock: The PIN (Personal identification number, 4 to 8 digits) code prevents your SIM card from being used by unauthorized people.
-Change PIN: In general, the PIN is supplied with SIM card by the network operator. If PIN check is enabled, you need to input the PIN each time when you power on your mobile phone. The SIM card will be locked if you input wrong PIN code for three times.

## - Phone security:

You can power on or off the phone lock, the password is 0000 by default. And change the password, you should firstly input initial password 0000, and input the desired new password.

## - Privacy protection

Your phone gives you a good privacy lock here. The password is 0000 by default. You can manage the Contacts, Call History, Messages, File manager, Multimedia and Keypad lock.

### 6.5.4 NETWORK SETTINGS

You can set the network selection manually or automatically.

### 6.5.5 DUAL SIM SETTINGS

- Dual Sim ( 2 SIM cards )

SIM 1 and SIM 2 are enabled.

- Only SIM1

SIM 1 is enable while SIM 2 is disable.

- Only SIM2

SIM 2 is enable while SIM 1 is disable.

### 6.5.6 CONNECTIVITY

Set the data connections and data accounts.

### 6.5.7 RESTORE SETTINGS

Input phone password (0000) and confirm. The phone will power off and everything in the phone will be reset.

### 6.6 TOOLS

### 6.6.1 TORCH

Through the option to turn on or turn off or SOS the torch.

### 6.6.2 BLUETOOTH <br> -POWER: Choose if enable BT or not.

-VISIBILITY: Choose if share or hide the BT. Other devices can't find your BT if it's hide.
-My Device: Search BT devices around
-My name: Name showed to other devices when BT is enabled and can be found.

### 6.6.3 ALARM

Multiple alarms are enabled under power off or silent mode. Choose any alarm and press [Edit] can edit the parameter. Do not forget to press [Save] after you finish setting.

### 6.6.4 CALCULATOR

Provide a calculator based on simple arithmetic: add, subtract, multiply and divide.
Notice: This calculator accurate to 12 -bit valid number

### 6.6.5 CALENDAR

Enter calendar and press [Option] to jump to appointed day/ today/view as week.

### 6.7 SOS SETTINGS

Activate or Deactivate SOS status. Enter SOS numbers to inform in case of emergency.

## 7 INPUT

Multiple input methods are offered. Press [\#] key can circularly switch the input methods: $A B C / a b c / A b c /$ Hindi/Numeric.

### 7.1 ABC/abc/Abc

Letter and number key table:

| Number Key | Letter and Other Output | Memo |
| :---: | :---: | :---: |
| 1 | Symbols |  |
| 2 | ABC2; abc2 |  |
| 3 | DEF3; def3 |  |
| 4 | GHI4; ghi4 |  |
| 5 | JKL5; jkl5 |  |
| 6 | MNO6; mno6 |  |
| 7 | PQRS7; pqrs7 |  |
| 8 | TUV8; tuv8 |  |
| 9 | WXYZ9; wxyz9 |  |
| * | Switch punctuation |  |
| 0 | 0 and space |  |
| \# | Switch input method |  |

### 7.2 NUMERIC

Press [0-9] for relevant numbers.

## 8 ACCESSORIES

You can choose the following accessories from our company and ask the retailer for others. Please pay attention that these accessories are for this phone and only for this phone. It may be dangerous to ignore this warn.

### 8.1 SPARE BATTERY

You can choose other Li-battery with different capacity from our company.

### 8.2 CHARGER/ CHARGER CABLE

Plug charger into the power socket and insert the other side to the phone to charge the battery. You can also connect the phone and your PC (power on) to charge. Charging status will be showed on the LCD. The phone will not be power on automatically if you charge it after power off. You can power it on after charging finished.

## 9 MAINTENANCE

### 9.1 BATTERY NOTICE

- Please charge when battery is about to be out of power. You'd better use all power out before you charge.
- Please do not leave the charge connected with the power socket when charging finished or charge the battery over a week.
- Please cool or warm the battery before charge because temperature can affect the limits of charging. Please stop charging if environment temperature is over $45^{\circ} \mathrm{C}$ for your safety.
- Please use the battery only for this phone to avoid short circuit.

Connecting the battery's negative and positive sides with conducting materials can easily cause shot circuit.

- Please do not use a damaged battery.
- Exposing the battery under extremely cold and hot places will short its life and make some functions of the phone not available even it is charged.
- Please do not put the battery in fire and send it to battery recycling center instead of discard it at random.


### 9.2 MAINTAIN

Please follow these suggestions to maintain your phone:

- Please put the phone and accessories out of children's reach.
- Please keep the phone dry for liquid can cause metal corrosion circuit.
- Please keep the phone away from hot temperature which can short the life of electronic devices, make plastic melt and damage the battery.
- Please do not try to open or disassemble the phone for all nonprofessional disassembling will cause damage.
- Please do not clean the phone with highly acidic or alkaline cleanser.
- Please use the original accessories only. Any violation of the rules would void the warranty.


## 10 SAFETY

Please comply with the safety rules of protecting.

### 10.1 TRAFFIC SAFETY

- Please focus in driving and not use your phone unless car is parked in a safe place. Use your phone's hands free ONLY under emergency. Some electronic systems will be affected by the wave from your phone without enough protection.
- Suggest use your phone only in a car with external antenna.
- Never set up your phone in a car without a qualified technician.


### 10.2 PLANE SAFETY

Please power off your GSM phone before loading. It's illegal to use a phone on plane for it will badly affect the operating of the plane and cellular network. Any violation of these rules will be charged and refused to serve.

### 10.3 HOSPITAL SAFETY

- Please power off where phone is forbidden to use or recognized as dangerous. Please comply with all safety rules concerned about the phone. - Please ask the doctor or the medical equipment supplier for any questions about the effects of phone using.
- Please follow the doctor and manufacture's suggestion about the hearing AIDs and pace make equipment.
- Please power off your phone near dangerous places where using phone may cause explosion such as gas station, chemical factory.
- Please comply with the restricted rules concerned about wireless device.


## 11 ENVIRONMENTAL PROTECTION

| Parts | Hazardous Substance |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Pb | Hg | Cd | Cr 6 | PBB | PBDE |
| Phone | X | 0 | 0 | 0 | 0 | 0 |
| Battery | X | 0 | 0 | 0 | 0 | 0 |
| Accessories | X | 0 | 0 | 0 | 0 | 0 |

## Description:

" 0 " means that the hazardous substance content is below the standard of SZ/T11363-2006.
" $x$ " means that the hazardous substance content is beyond the standard of SZ/T11363-2006.
Notice:There is a "x" for no optional alternative technology and parts are available nowadays.
INSTRUCTION: No further notice for upgrade version. Our company holds the final right of interpretation about this manual.
WARN: Manufacture accepts no responsibility for the consequence caused by violation of the above suggestion and improper use of the phone.

## Warranty Statement

NSP warrants the product to be free from defects in materials and workmanship, arising under normal use from the date of original purchase when brand new.
This Warranty is subject to the following terms and conditions:

1) The Warranty is given only to the original purchaser of the Product (Customer)
2) For the entire Warranty Period, NSP or its authorized service center will, at their discretion, without any charges and subject to Clause 4, repair the defective Product.
3) The warranty will not be applicable under the following circumstances:
a) The handset IMEI number/serial number erased, defaced, altered or is illegible.
b) Deterioration of the Product due to normal wear and tear.
c) Usage other than in accordance with the user manual, rough handling, exposure to any kind of liquid (water, sweat, beverages, oils etc.), exposure to extreme thermal or environmental conditions, corrosion, oxidation, unauthorized repairs, unauthorized spare part usage, accidents, forces of nature or other actions beyond the reasonable control of NSP unless the defect was caused directly by defects in material or workmanship. The warranty will also not cover any physical damage to the surface of the handset including but not limited to cracks or scratches on the LCD or camera lens.
d) Any defects caused by the fact that the battery has been short-circuited or by the fact that the seals of the battery casing or the cells are broken or show evidence of tampering or by the fact that the battery has been used in equipment other than those for which it has been specified.
e) The defect was caused by a defective function of the service provider cellular network or other system.
4) Any claim under the warranty is subject to notification to NSP or an NSP authorized service center for the alleged defect within a reasonable time of its occurrence and in no event later than the expiry of the warranty period. The warranty term state the entire warranty given by NSP to the customer.
NSP and its Authorized service centers will not be responsible for any kind of direct or indirect loss of customers' data stored/saved in the handset (including phonebook contacts, SMS, emails, ringtones other downloaded softwares, etc.) due to any kind of incidental failure of the handset and also at the time of service.
It is adviced that before bringing the handset for service, kindly take a proper backup of the entire personal data and remove any confidential, proprietary, or personal information from the handset.

NSP congatulates and thanks you for showing confidence in NSP products and becoming our valued customer. NSP recommends carefully reading the User Guide.



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